Myracle S. Cross

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Education

**The University of Tennessee, Knoxville June 2020**

Master of Accountancy - GPA: 3.45/4.00

Concentration: Information Management

Honors: Graduate Teaching Assistant

**The University of Tennessee, Knoxville May 2019**

Bachelor of Science in Business Administration - GPA: 3.54/4.00

Concentration: Information Management

Honors: Graduate Teaching Assistant

Honors: Cum Laude

Major: Accounting

Collateral: Information Management

Experience

**Fleetio**, REMOTE (Alabama HQ)  **Oct 2023 - Present**

*Security and Compliance Analyst*

* Monitor and maintain compliance with SOC 2 controls as outlined within the SEC
* Create and Implement internal audit function
* Complete security questionnaires for potential and existing customers
* Perform review of vendor SOC 2 to reduce vendor risk

**Lowe’s Home Improvement**, Mooresville, NC  **May 2023 - Oct 2023**

*Senior Internal Auditor*

* Planned and executed Network Infrastructure audit that ensured network components are secured and protected
* Assisted with transition from traditional to agile internal audit methods
* Collaborated closely with cross-functional teams to assess existing processes, identify compliance gaps, and develop strategies to achieve and maintain audit readiness
* Prepared clear and concise work papers documenting audit procedures performed, findings, and recommendations for management review

**RSM LLP, Charlotte, NC Oct 2020 – May 2023**

*Senior Associate Technology Risk Consultant*

* Coordinate planning for engagement testing and report documentation including scheduling walkthrough calls, sample selection, document request list preparation, design testing of control, operating and roll forward testing of controls, resolves queries for their processes and controls
* Supervises audit team members in the performance of internal audit fieldwork for audit areas assigned by audit management
* Review the testing of controls by associate team members to ensure completeness and accuracy in testing

*Associate Technology Risk Consultant*

* Assist in performing audit testing procedures, including attribute-based controls, through various means – inspection, observation, and re-performance
* Assist or perform all sections of an information systems audit in accordance with SOC, such as software applications, databases, networks, data security, and IT frameworks
* Supervising our RSM Delivery Center associates in the documentation and testing of assigned controls including managing all questions, reviewing controls for completeness and accuracy, and communicating expectations and progress

**Principle USA**, Knoxville, TN **Aug 2019 - Oct 2020**

*Assistant Project Manager*

* Conducts daily portal audits on behalf of their assigned PM of the exterior signage team and reports the result to the PM’s for use with the Signage Teams
* Compiled the agenda and data support for the weekly individual supplier calls
* Generated daily reports of activities that are needed for review by the PM’s

**Tennessee Valley Authority**, Knoxville, TN **Sept 2018- Aug 2019**

*Financial Operations and Performance Intern*

* Input monthly and quarterly accruals and reconciliations utilizing Oracle, Maximo, and Cognos software
* Performed budget variance analysis and year-end forecasting for senior management and each business unit
* Responsible for managing and training new and existing interns in areas of work quality, TVA financial process and procedures

**PricewaterhouseCoopers LLP**, Atlanta, GA **June 2018- July 2018**

*Start IFS Intern- PwC Data Center*

* Developed strategic plans for the improvement of new systems
* Handled and maintained network and storage servers for continuous availability to PwC associates
* Reviewed and updated DR/BC processes in case of a natural disaster or emergency